



Problem Resolution

The HAYAA Executive Board and HAYAA Baseball/Softball Board only meet once per month. These boards are not going to be able to respond very quickly to issues and should only be used as a last resort. You should be able to resolve the majority of issues with your coach or the general manager for your league.

Problem Resolution Process:

1. Try to resolve issue with/through your coach.
2. Contact the General Manager for your league (contact information can be found on-line at <http://hayaasports.com/baseball/Board.asp>)
 - Instructional League (5-6) - Jason Smith
 - Machine Pitch (7-8) – Jason Hoover
 - Girls Softball (7-16) – Greg Vontroba
 - Boy's Baseball (9-10) - Terry Mears
 - Boy's Baseball (11-12) – Terry Fisher/Hal Hebel
 - Boy's Baseball (13-14) – Tom Daratony
 - Travel Baseball – Jerry Glasco
3. Contact Baseball/Softball Board President Mark/Nu Ehgotz @ 810.991.4449 or the Executive Committee to take the issue forward. The contact information for the HAYAA Executive Board can be found at www.hayaasports.com.

Coaches – your first step in resolving any issue is to contact your league's General Manager. Remember that these boards only meet once per month so it may take some time to resolve issues that go beyond the General Manager for each league.